Road Maintenance During Winter Storms

The Clay County Highway Department works hard to remove snow and ice from roadways to reduce hazardous driving conditions during winter events. The time needed to clear hazards from roads depends on several factors: duration and intensity of storm, time of day, temperature, and traffic conditions.

During a winter storm, residents are encouraged to stay off the roads completely if possible. If you must drive, please be patient. Do not try to pass snow removal equipment and stay 300 feet behind snow plows. If you must pass a snow plow, use extreme caution. Trucks and plows can take up more than one lane and the plowed snow may create a cloud that prevents drivers from seeing. Snow plow operators are not allowed to tow or give rides to citizens.

Parked Vehicles
If vehicles in the road are blocking County snow plows, the road will be skipped until they are clear of vehicles. Vehicles should always be parked off the roads when it is snowy or icy to ensure the quickest removal of snow.

Driveway Clearing
Residents are reminded that snow should not be pushed or piled onto County roads. This creates a danger to travelers and is discourteous to neighbors. The County does not have the resources to clear driveway approaches or mailboxes. Homeowners are responsible to clear the end of driveways and the area in front of mailboxes.

Mailboxes
Mailboxes that are properly maintained and correctly located per established US Postal Service guidelines will withstand snow coming off plows. The County is not responsible for damage that occurs due to snow discharge.

If a correctly installed and maintained mailbox is directly hit by a Highway Department truck, the damaged box and post should be left in place and reported within two business days. Repairs or a temporary receptacle will be set up within two working days of reporting. Repair of the mailbox will meet US Postal Service guidelines and standards. The County provided replacement will be a traditional box and/or post.

The County will not repair mailboxes that are not installed according to US Postal Service guidelines or mailboxes that were previously damaged or poorly maintained.
Right of Way Damage
If damage occurs to the public right of way (i.e. ruts or turf damage) due to snow plowing, contact the County Highway Department to report the problem. Staff will inspect and follow up as appropriate.

Our goal is to clear the roads as quickly as possible, and our operators often work long hours under hazardous conditions. Please be patient and courteous to our efforts, so you can get to your destination safely. If we work together in our communities, we can clear roadways as quickly as possible, so you can get to your destinations safely.